For over two decades the Raytheon EAGLE team has been developing world-class software solutions designed to support the production and management of program logistics, documentation and product support data.

The EAGLE Maintenance Management Information System (MMIS) is a web-based application specifically designed to assist programs and maintainers plan, manage and record maintenance operations and activities.

 Properly managed maintenance regimens are essential to ensure system performance and availability and can avoid failure induced costs. Good failure reporting and analysis can identify root causes and help develop corrective action to mitigate failure trends.

MMIS can use the Logistics Support Analysis data developed during the product development phase as the equipment baseline and facilitate the management of the fielded product through its operational life. It has the capability to fuse data generated by repair facilities, forward depots, customers, subcontractors, and field representatives by providing a common data repository with global access.

MMIS provides the essential process visibility and data transparency with easy, secure access to data over the Internet.

Information is provided in real time, which is critical to success. All program personnel have access to information such as equipment location, serviceability status, reliability, repair loop progress and outstanding requisitions.

Users generate reports with a standard browser. Vital information is available to office desks as well as mobile devices in the field.

MMIS connects all program stakeholders from customers and support providers to third tier suppliers through its shared data environment, helping avoid confusion and maximizing efficiency.

User configurable dashboards provide constantly updated key data presented in real-time graphical representations of the live data.

Benefits
- A web-based application for the management of maintenance and overhaul activities accessible by all stakeholders
- Provides real time total asset visibility including location, configuration, serviceability status and history
- Centralized location to conduct Failure Reporting, Analysis and Corrective Action System (FRACAS)
- Interfaces with other enterprise systems removing boundaries
- Manage preventative maintenance
- Warehouse management
- Complete configuration management (as built, as maintained, history and engineering changes)
MMIS is one of the world-class EAGLE logistics software solutions used all over the globe. MMIS links the real worlds of design, engineering, production and in-service support. The Ad Hoc tool can query the complete database, filter and sort records and produce reports.

**About Raytheon Intelligence, Information and Services**

Raytheon Intelligence, Information and Services is a leader in intelligence, surveillance and reconnaissance; advanced cyber solutions; weather and environmental solutions; information-based solutions for law enforcement and homeland security; and training, logistics, engineering, product support, and operational support services and solutions for the Mission Support, homeland security space, civil aviation, counter proliferation and counter-terrorism markets.

**Capabilities**

MMIS provides an online status and history of virtually all program data to authorized users. The major features are:

- Data is maintained in real time by users through web pages
- Reports are built on-demand from current data
- Access to the data is controlled by user roles and permissions
- Data is available via Intranet (or Internet) at virtually any location
- Integrated with Electronic Data Interchange systems
- Project and program data is securely separated
- Integrated Automatic Email notification system
- Contract management
- Purchase and repair order tracking
- Preventative maintenance tracking
- Repair process workflow
- Warehousing support
- Real-time reporting
- External systems interfaces
- Parts Management
  - Allowed alternatives
  - Part details
  - Obsolescence
  - Warranty management
  - Vendor information
- Inventory Management
  - Barcoding
  - Shipping and Receiving
  - Serialized and Non-serialized asset tracking
  - Part requests
  - Location tracking
  - Usage management

**Contact Details**

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